



**INTEGRAL
UNIVERSITY**
LUCKNOW - INDIA



FACULTY OF COMMERCE
DEPARTMENT OF COMMERCE

Ref. No: IU/ FC/COMM/BHM/Notice/2025/

Dated: 24/09/2025

NOTICE

It is to inform all the first-year students of Bachelor of Hotel Management (BHM) that an Industrial Visit to Novotel Hotel, Lucknow has been scheduled to provide practical exposure and insights into hotel operations. Students will get an opportunity to interact with the Heads of Departments of all core areas of the hotel, including Front Office, Housekeeping, Food & Beverage, and Kitchen. The visit will be coordinated by the HR Department of Novotel.

Visit Details:

Date: 25 September, 2025

Time: 10:00 AM onwards

Venue: Novotel Hotel, Lucknow

All concerned students are instructed to attend the visit in proper formal attire and maintain discipline throughout the event. Transport arrangements will be provided by the Department for the convenience of students. The students will be accompanied by Mr. Feroz Haider Alvi, Assistant Professor, Department of Commerce, and Dr. Usman Ghani, Assistant Professor, Department of Commerce.

Prof. (Dr.) Adeel Maqbool
Vice-Dean,
Faculty of Commerce

Report of Industrial Visit of BHM First Year Students on 25th September, 2025
to Novotel Hotel Lucknow

On Wednesday, 25th September 2025, the first-year students of the Bachelor of Hotel Management program visited **Novotel Hotel, Lucknow** as part of their academic curriculum. The purpose of the visit was to bridge the gap between classroom learning and real-world practices by exposing students to the actual working environment of a reputed five-star property. The entire visit was coordinated by **Mr. Pranav Singh**, HR Manager of Novotel, along with **Mr. Prateek**, HR Executive, who ensured that the schedule was well-organized and that the students gained maximum benefit from the exposure. **Mr. Pranav Singh** also delivered a motivational lecture that encouraged the students to remain disciplined, focused, and passionate about their chosen profession, while **Mr. Prateek** assisted in guiding the students throughout the sessions and helped them interact with the concerned departments.

During the visit, the students interacted with the heads of departments from all the major operational areas of the hotel, including Front Office, Housekeeping, Food and Beverage, and Kitchen. Each HOD explained the functioning of their department in detail, highlighting the importance of teamwork, communication, and service quality. At the Front Office, students learned about guest handling, reservation systems, and the role of technology in ensuring a smooth check-in and check-out process. The Housekeeping department gave them insights into maintaining cleanliness, hygiene, and aesthetics, which are vital for guest satisfaction. The Food and Beverage team elaborated on service styles, restaurant operations, and the importance of guest relations, while the Kitchen team provided an overview of food preparation, menu planning, and hygiene standards followed in professional kitchens. These interactions helped the students develop a holistic understanding of how the departments work in coordination to provide seamless guest experiences.

The industrial visit was conducted under the leadership of Vice-Dean, **Prof. (Dr.) Adeel Maqbool**, whose constant encouragement made the event highly successful. The students were accompanied by **Mr. Feroz Haider Alvi**, Assistant Professor, Department of Commerce, and **Dr. Usman Ghani**, Assistant Professor, Department of Commerce, who motivated the students to make the most of the learning opportunity and guided them throughout the day. Their presence and mentorship helped the students link theoretical knowledge with practical insights effectively.

Overall, the visit proved to be an enriching and inspiring experience. The students not only gained valuable knowledge about hotel operations but also developed a deeper appreciation for the professionalism, discipline, and dedication required in the hospitality sector. It helped them build confidence, enhanced their industry awareness, and provided clarity about potential career paths. The positive impact of this visit was evident in the enthusiasm and curiosity displayed by the students, making it a truly memorable and educational experience.

A special vote of thanks is extended to **Mr. Pranav Singh**, HR Manager, and **Mr. Prateek**, HR Executive, along with the entire Novotel team, for their warm hospitality, insightful guidance, and support throughout the visit. Their efforts made this learning experience highly impactful and memorable for the students.

PHOTOGRAPHS OF THE EVENT









ATTENDANCE OF STUDENTS

Sr. No.	Name Of Student	Attendance
1.	Saeem Khan	Present
2.	Muzalfa Sultan	Present
3.	Iqra Nahid	Present
4.	Sumbul Siddiqui	Present
5.	Araf Ali	Present
6.	Shariz Abbasi	Present
7.	Faiyaj Ansar	Present
8.	Junaid Ansari	Present
9.	Aeraz Khan	Present
10.	Md Anas	Present
11.	Kaif Akthar	Present
12.	Mohd Faisal	Present
13.	Hussain Khan	Present
14.	Azlan Khan	Present
15.	Asrar Ali	Present
16.	Shivank Yadav	Present
17.	Md Danish Qurashi	Present
18.	Mohd Saud	Present
19.	Noman Khan	Present
20.	Md Shamiullah Ansari	Present
21.	Md Gufran	Present
22.	Rahul Kumar	Present
23.	Shani Kumar	Present
24.	Ayan Ahmad	Present
25.	Abdullah	Present
26.	Arif Ansari	Present
27.	Mohammad Bilal	Present
28.	Arsalan Khan	Present
29.	Abusad Khan	Present
30.	Ayan Raza	Present
31.	Shah Alam	Present
32.	Azlan Sheakh	Present